

# QUALITY COUNTS

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# Allergen Bureau 2010 Conference

## Allergen Management Case Study 3

From an Auditor's Perspective

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# Wine Industry

- Industry with rapid development
- High consumer interest in wine making process
- Requirement for labeling of egg, fish, milk where present
- Consequence of non compliance has been relabeling



# Baking Industry

- Vinegar containing a dairy allergen
  - “Brewed from fermented spirit derived from milk”
  - “May contain traces of dairy?”
- Is this a real risk?



# Retail Industry Produce



- Eggs and milk are traditionally sold with produce
- Traditional retail stores have expanded to shopping on line or warehousing/distribution type businesses.
- Shopping On Line and produce suppliers to hospitality are examples.



# Produce



## Key Differences - Traditional retail environment

- Limited storage in customer view, spills cleaned immediately
- Customer involved with handling and packing
- Customer provides transport to end use

## Packing / sorting / dispatch environment

- Larger amounts stored in busy areas
- Handling and packing done on large scale and away from the customer
- Distributor provides transport to end use



# Retail Industry Butchery



- Wide range of allergens involved in flavouring, seasoning, and shelf life extension.
- Marinades, brines, pickling solutions, sauces
- Wide range of management systems, varying knowledge and understanding.



# Warehousing and Distribution



- Developing greater awareness and stronger management systems
- Risk is low, but potential for a contamination remains
- Operators must have understanding of allergens to identify and control risks



# Key Points

- Whichever allergen management system is used it needs to:
  - Provide evidence of risk management
  - Be business appropriate
  - Be applied effectively
  - Be reviewed regularly



# QUALITY COUNTS SO COUNT ON US

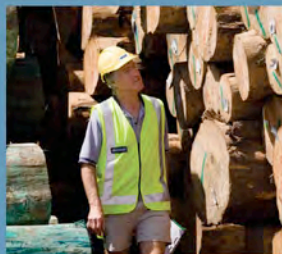
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VETERINARY INSPECTION



LABORATORY SERVICES



FORESTRY INSPECTION



MEAT INSPECTION



PHYTOSANITARY  
INSPECTION



TB TESTING



DAIRY AUDITING



ULTRAVIOLET TESTING



ENVIRONMENTAL TESTING

